



- Seating located near doorways on buses and rail cars are reserved for persons with disabilities and seniors. This is the “Priority Seating” area. Bus and rail operators are required to inform all passengers that Priority Seating areas are reserved for persons with disabilities and seniors. However, operators cannot require passengers to move or question the individual about their disability because some individuals have unseen disabilities.
- Mobility Devices are mechanisms such as a wheelchair or scooter that help people with mobility impairments to get from place to place. MARTA buses, rail and lift equipped vans (L-vans) are required to have designated locations where individuals using a mobility device may be secured.
- Lifts and ramps on buses are required to be in working order at all times as these devices assist passengers who cannot climb the steps of the vehicle.
- People with disabilities use various types of service animals such as trained dogs, cats, monkeys, etc. to provide assistance. All service animals are allowed to ride buses, L-vans and rail as well as enter buildings/ facilities with their owners.
- MARTA Mobility offers paratransit services, which is a shared ride, advanced reservation transportation system that is equivalent to MARTA’s fixed route services. MARTA Mobility is designed to transport individuals whose disability prevent them from using fixed route services.

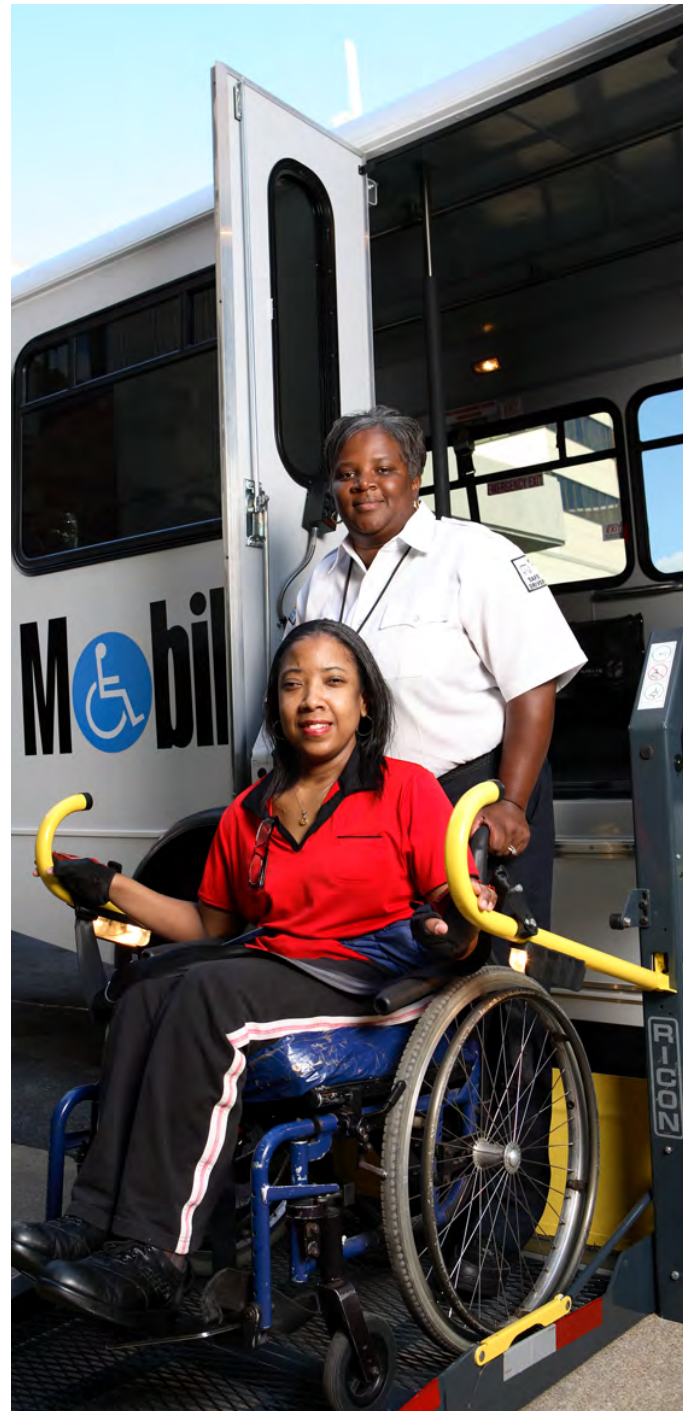
For more information call:

The Office of Diversity and Equal Opportunity at
404-848-5240

Or visit our website at:

www.itsmarta.com

Information is available in accessible formats by calling
404-848-4037.



What Is The ADA?

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We're Building A Better Way

What Is The ADA?

The Americans with Disabilities Act (ADA) gives civil rights protections to individuals with disabilities similar to the Civil Rights Act of 1964, which provided individuals protection from discrimination on the basis of race, color, sex, national origin, age, and religion. The ADA is a clear and comprehensive national mandate for the elimination of discrimination against individuals with disabilities. The ADA guarantees equal opportunity and access for individuals with disabilities in public accommodations, employment, transportation, State and local government services, and telecommunications. The ADA was signed into law by President George Bush on July 26, 1990.

What Are MARTA's Responsibilities Under The ADA?

- Equal Employment Opportunity and Reasonable Accommodations
- Accessible Information, Technology, Facilities and Services

Equal Employment Opportunity

MARTA provides equal employment opportunities to prospective and current employees with a disability. MARTA will not intentionally give preferential treatment to individuals with disabilities or lessen qualification standards. MARTA will ensure equal employment opportunity by providing reasonable accommodations in the following categories: Equal opportunity in the application and interview process, testing, selection criteria, promotional consideration and training. In addition, MARTA will ensure that it enables workers with disabilities to perform essential job functions, as well as ensuring that workers with disabilities enjoy the same benefits and privileges of employment as enjoyed by workers without disabilities.

Reasonable Accommodations

The ADA requires MARTA to provide reasonable accommodation for individuals with a "qualified" disability, unless it would cause undue hardship to the Authority. A qualified disability is a condition that "substantially limits one or more major life activities such as seeing, hearing, walking, learning, etc. The disability must significantly interfere with the individual's life. A reasonable accommodation is any change in the work environment, or in the way a job is performed, that enables a person with a disability to enjoy equal employment opportunity.

Accessible Information and Technology

Upon request, MARTA provides information about its services and products in accessible formats to employees and customers with disabilities. Accessible formats may include the use of aids and services such as qualified

interpreters, information and documents in Braille, large-print, CD, audio taped recordings, and other specialized technology. The ADA also requires that MARTA's web site meet certain accessibility standards and guidelines.

Accessible Facilities and Services

Using public transportation is one of the most important civil rights guaranteed under the ADA. Transportation is an invaluable resource that ensures individuals with disabilities full access to their community. The Department of Transportation has issued regulations mandating accessible public transit vehicles (bus, rail and lift vans) and facilities. MARTA makes certain that its vehicles, buildings and facilities (ramps, doorways, restrooms, counters, vending machines, telephones, parking etc.) are accessible to individuals with disabilities. The regulations also requires that a supplementary mobility service be provided for those individuals with disabilities who cannot use fixed route bus or rail service.

How Does MARTA Make Facilities, Fixed Route Buses And Rail And Mobility Services Accessible?



- MARTA ensures that its buildings, facilities and rail stations are accessible by providing ramps, elevators, enlarged doorways and designated accessible parking spaces. MARTA also provides other accessible features such as Braille and raised lettering next to elevator buttons, Telephone Device for the Deaf (TDD) or individuals who are hearing impaired and restrooms with lowered sinks and enlarged stalls.
- MARTA operators of fixed route services (bus and rail) are required to announce stops at major intersections, transfer points, major points of interest and destinations as this helps to orient individuals to their location on the route.